Start Here

BlackBerry 9620 Smartphone

BlackBerry

Welcome to BlackBerry!

Get to know your new BlackBerry 9620 smartphone.

Explore the home screen

Battery power level
Sound and alert profiles
Change your ring tones, alerts, Direct Connect Invites, and Direct Connect Alerts
Notification view
See upcoming appointments, new messages, and other notifications
Navigation bar
Click to see more icons
Slide left or right for more panels
12:21 PM
All
Wireless indicators
Click to manage wireless connections, Wi-Fi, Bluetooth technology, or alarm clock
Search
Search your entire smartphone, including help, messages, music, the Internet, and more

You can move and hide icons. To move an icon, highlight the icon. Press the key > **Move**. On the trackpad, slide your finger to move the icon to the new location. Click the trackpad.

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Safety information

IT IS IMPORTANT THAT YOU READ THE SAFETY AND PRODUCT INFORMATION BOOKLET (INCLUDED) PRIOR TO USING YOUR BLACKBERRY SMARTPHONE. It contains essential safety information related to your smartphone.

Need more help?

- For videos and more, go to **www.blackberry.com/gettingstarted**.
- On the home screen, click the icon, or click the **Help** icon.
- For user guides, go to **www.blackberry.com/go/docs**.

1 Insert the SIM card

To remove the battery door, turn your smartphone upside down. Press on the bottom of the door and slide up.

2 Insert the battery and media card

The media card is optional. If a media card was included, it might already be inserted.

3 Set up your smartphone

1. If prompted, set up your BlackBerry ID. BlackBerry ID is a username and password that gives you access to BlackBerry apps, such as BlackBerry App World storefront. Setting up BlackBerry ID is optional, but you might need it to use certain apps.

   When you create a new BlackBerry ID, in the **Username** field, enter an email address that can be accessed from a browser on a computer (for example, a Google Mail or Yahoo! Mail email account).

   Make sure that you record your password recovery question and answer for future use.
2. Open the Setup app to set up your email and other apps.

Import your contacts

You can import your contacts from a SIM card or by using the BlackBerry Desktop Software. To download BlackBerry Desktop Software, go to **www.blackberry.com/desktopsoftware**.

If you have a SIM card, on the home screen, click the **Setup** icon > **SIM Contacts Sync** icon.

Phone tips

- To change your ring tone, on the home screen, click the **Setup** icon > **Ring Tones** icon.
- To check your voice mail, on the home screen, press and hold the 1 key.

Certain features might not be supported by all wireless service providers. Check with your wireless service provider for details.

Switch smartphones

To move data from a previous BlackBerry smartphone, do the following:

1. On your computer, open the BlackBerry Desktop Software.
2. Connect your new smartphone to your computer.
3. Click **Copy data and settings from another device** and complete the instructions on the screen.
4. If necessary, on your new smartphone, click the **Setup** icon > **Email Accounts** and complete the instructions on the screen.

Status indicators

Home screen

New notification	Alarm set
Unopened message count	BlackBerry Messenger
Social feeds	Direct Connect roaming
BlackBerry App World notification	Direct Connect not registered
Wi-Fi turned on	Bluetooth technology turned on

Messages

Unopened	Opened

Messages

Text message	Sent message
Message sending	Message not sent

Phone

Missed call	Voice mail message

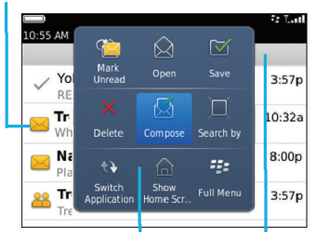
For more icons, click the Help ( ) icon or see the *Icon Guide* at **docs.blackberry.com/icons/71**.

Make a Direct Connect call

1. On the home screen, click the **Contacts** icon.
2. Highlight a contact and push the **Direct Connect** button.
   - To speak, push and hold the **Direct Connect** button. Wait for the sound before you speak.
   - To listen, release the **Direct Connect** button.
3. To end the call, press the key.

Messages

Open a message
Highlight a message and click the trackpad



Open a pop-up menu
Press and hold the trackpad to open a pop-up menu of common actions

See navigation options
Click the Date bar

Send a text message

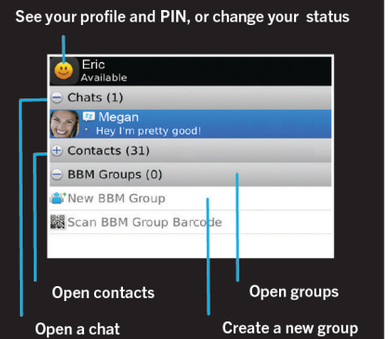
1. On the home screen, click the **Text Messages** icon.
2. Press the key > **Compose Text Message**.
3. In the **To** field, type the contact information.
4. Type a message.
5. Press the key > **Send**.

To insert a period while you're typing, press the **Space** key twice.

Additional charges might apply for text messaging. Contact your wireless service provider for details.

BlackBerry Messenger

Chat with your friends virtually anywhere, anytime!



Data plan required.

Add a BBM contact using a barcode

1. On the home screen, click the **BlackBerry Messenger** icon.
2. Press the key > **Invite to BBM** > **Scan a PIN barcode**.
3. Hold your BlackBerry smartphone so that all four corners of the contact's barcode appear on your screen and you hear a beep.

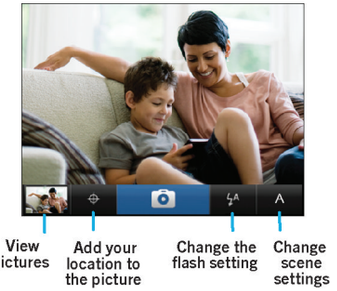
Show your barcode

1. At the top of the BBM screen, click your picture
2. Beside **PIN Barcode**, click **Show**.

Camera

1. To take a picture, click the icon or press the Convenience key on the right side of the smartphone.
2. To zoom in or out, slide your finger up or down on the trackpad.

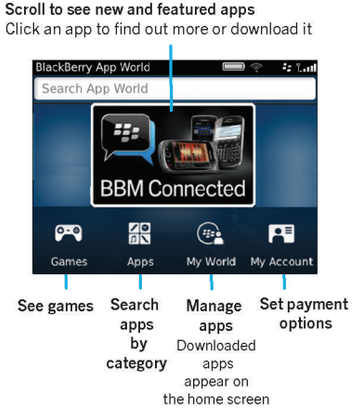
You can see your pictures by clicking the **Media** icon > **Pictures**.



Certain features might not be available on all BlackBerry 9620 smartphones.

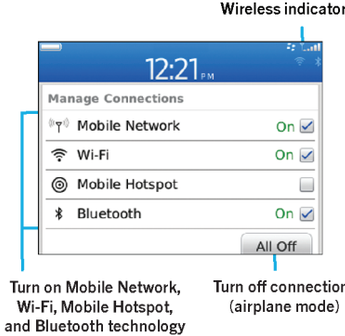
BlackBerry App World

Download games, apps, and more! Go to **www.blackberry.com/appworld**.



Data plan required. Contact your wireless service provider for details.

Wi-Fi and Bluetooth



- To pair with a Bluetooth enabled device, click **Networks and Connections**.
- To connect to a Wi-Fi network, click **Wi-Fi Network**.

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More apps

Browser
Browse websites.

Media
See pictures, play songs, and more.

FM Radio
Listen to the radio. When listening to the radio, use your headphones because they are the antenna.

Options
Set options. You can find more options in each app menu.

Help
Find help here or click **Help** in a menu.